

POLICY SUMMARY:

The following summarises the full Terms and Conditions applicable to all supplies of goods by Eurotech Lighting Limited to its customers. All sales by Eurotech Lighting Ltd are subject to our full Terms and Conditions. Please refer to the back of our pricelist, see reverse of our invoices, contact us or visit our website www.eurotechlighting.co.nz.

PRICES: All prices are subject to change without notice. Please note that the single unit wholesale price is shown in bold in the shaded column to make it easier to read. This is the price you must use on your order and the price that will be shown on the invoice. Discounts may be taken upon payment as described below under **DISCOUNTS**. Although we do our best to double check pricing, Eurotech Lighting Ltd will not be liable for price discrepancies on customer orders.

To assist you with price updates into your system we have indicated which prices have changed since the last pricelist with a * symbol in the far left hand column. A + symbol indicates a new item not seen in last years pricelist. Please let us know if you would like an easy to use Exel copy of this pricelist emailed to you.

GST: Prices shown on the pricelist are exclusive of GST. GST is added separately on the invoice.

DISCOUNTS: All discounts may be taken only if payment is received by the due date (20th of the following month). The prompt payment discount price is shown in the PROMPT PAYMENT DISC column. A further quantity discount may also apply as shown in the QUANTITY DISC PRICE column when ordering the quantity shown in the DISC QTY column but only if payment is received by due date.

SPECIAL PRICING: Where special prices are given that vary from our pricelist; they must be in writing from us to be regarded as an official quote. Written quotes are valid for thirty days from issuance unless otherwise stated.

CATALOGUE-PRICELIST CROSS-REFERENCING: We have carefully laid out the pricelist in the same order as the catalogue for easy cross-referencing - find the catalogue page number marked clearly on the right-hand margin of the pricelist. To further assist you we have now added a separate column showing the wholesale price of the lamp suitable for use in each fitting where available. Please note that this is a basic lamp price. Other lamp options such as long life alternatives are detailed in the lamp pages of the catalogue. Quantity discounts for lamps are also shown in more detail in the corresponding pages of the pricelist.

FREIGHT: Freight is free on orders with a wholesale value (excluding GST) of \$450.00 or more. On all other orders, freight is additional. Freight free applies only to single-delivery orders, does not include overnight delivery, or apply to products that require special handling such as the DC511, the P1116-1 Pendants, the 5358/1 & 5356/1 Floor Lamps, 2638/1 Pendants, 2-metre tracks, etc

RECEIPT OF GOODS: Ensure you inspect all goods delivered by courier and report any hidden or visible damage to or non-receipt of product to Eurotech Lighting Ltd within the **24 HOUR Claim Period**. This **24 HOUR Claim Period** is becoming quite common in the transport industry, and failure to follow this procedure will abrogate any rights to claim for damage.

RETURNS: Goods are not accepted for return unless faulty or incorrectly supplied. If for any reason products are accepted for return by prior arrangement, a restocking fee of 15% will apply, with a minimum charge of \$10.00. An invoice number and date of purchase must accompany all goods returned. Goods will not be accepted for return after 30 days from the date of delivery docket. All goods must be returned in original condition and in unmarked original packaging.

APPRO: We offer an appro service, by prior arrangement only, where we send you one sample of each product for your customer's approval before sending the total quantity required. If the sample is not to your customer's liking then it can be returned and only the freight will be charged. The appro is for one week only; however, if you require the sample for longer, please phone us to arrange an extension of time. Products must be returned in original condition and unmarked packaging.

LAMPS: Prices for light fittings exclude lamps. Any "starter lamps" included by the manufacturer are not guaranteed. The KANDOLITE brand we sell separately is guaranteed.

CUT-OUTS: Due to unforeseen changes to product by the manufacturer, we do not recommend making any cut-out or construction for products without the goods on site. If carried out before receiving the products it is entirely at the purchaser's risk.

PRODUCTS: We do our best to stock sufficient quantities of all products. Due to unpredictable bulk sales, at times there may be a lead time on delivery of goods. In a small number of cases, products may differ from the catalogue picture or dimensions shown. Please check these issues with our staff before specifying products.

PARTS: While reasonable efforts will be taken to source any parts that may be required for any repair of the goods, Eurotech Lighting Ltd cannot and does not guarantee the continued importation or availability of spare parts and does not undertake that parts or repair facilities will be available after the date of first supply in New Zealand.

GUARANTEE: While the consumer Guarantees Act and Fair Trading Act provide the basis for Eurotech Lighting Ltd's guarantee policy, we often go above and beyond the expectation of these two statutory laws. Should there be a problem with a Eurotech Lighting Ltd product, we will assess each individual situation and work directly with our immediate customers to attempt to come to a resolution.

E&OE: Errors and Omissions Excepted.